




InterManager

International Ship Managers' Association

Guidelines on the Implementation of ISO9001:2000 for Ship and Crew Managers

 This book offers a ready reference on the implementation of ISO 9001:2000. It will be of value to ship managers, ship owners, crew managers and consultants. Each element is fully cross referenced to the Elements of Tanker Management and Self Assessment (TMSA) best practice guide for ship operators.

It contains more than 15 years of experience of tuning management systems distilled by the Best Practices Committee. Those ship and crew managers without a formally certified management system will find value in the tips and hints provided. For those seeking certification under ISO 9001:2000 it will help avoid the traps and pit falls. The guidelines provide an extensive source of useful advice on full-scale initiation of a quality management system in an organization. These are distilled from practical experience across a wide range of operating companies both large and small by the InterManager Best Practices Committee.

Those managers with an ISO Certification, but seeking to improve and/or amend the existing quality management system due to change of scope of business will also gain value from the advice.

With this book, InterManager aims to offer a source of assistance both in managing change and in self assessment to ensure customer expectations are being met.

Foreword by
Mr E E Mitropoulos,
Secretary-General,
The International Maritime Organization

www.intermanager.org

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